



Quality, Availability, Visibility

BCM One and nexVortex are leading providers of SIP Trunking, UCaaS and Microsoft Teams solutions for both small and large organizations. Our solutions are delivered with three main attributes – Uncommon Service, Uncommon Know-How and Uncommon Innovation.

Founded in 1992, BCM One is a leading provider of NextGen Communications and Managed Services to IT leaders and channel resellers nationwide. nexVortex is part of the BCM One family and is most reputable for providing reliable Managed SIP, UCaaS and Teams solutions. BCM One and nexVortex serve over 18,000 customers and 7,000+ channel resellers nationwide with some worldwide locations as well.

So whether you own a PBX and need SIP Trunking to connect you to the cloud or are retiring your PBX and choosing to receive voice services from the cloud (Hosted Voice), we have your solution.

Key Service Offerings



**Managed SIP
(mSIP)**



SIP



**UCaaS
Call Center**



**UCaaS
Hosted Voice**

Other Service Offerings



**Electronic
Fax**



**SIP with
MS Teams**



**Internet
Access**



**SIP with
SD-WAN**



Toll Free

Where We Excel

- › Voice applications demanding visibility into service and definitive troubleshooting capabilities
- › PBX users migrating to SIP, Hosted Voice or MS Teams
- › Primary Rate Interface (PRI) replacement
- › Mission critical voice – where redundancy and uptime are critical
- › Disaster recovery – auto-detecting disaster recovery provided at no charge on all accounts
- › Multiple PBX's with multisite deployments – remote phone with local E911 support
- › Flexibility to support PBX platform changes across an organization; BCM One/nexVortex is interoperable with most leading systems
- › Enhanced support for remote workforce and collaboration via our UCaaS hosted voice solution

Business partners and customers depend on our Quality of Service (QoS) enabled, highly resilient network (in geographically dispersed data centers) and on our highly skilled operations staff to deliver cost-effective, high-quality service.

At a Glance:

- › Founded in 2002
- › Deloitte Technology Fast 500 Four Years in a Row
- › Inc. 5000 Nine Years in a Row
- › Our Services are Geographically Redundant and Delivered Out of Multiple Data Centers
- › 2018, 2019 Product of the Year Awards
- › Focused on Delivering Uncommon Service with a Complete Portfolio of Services