

# Managed Hosted Voice (mHV) – With 4G LTE

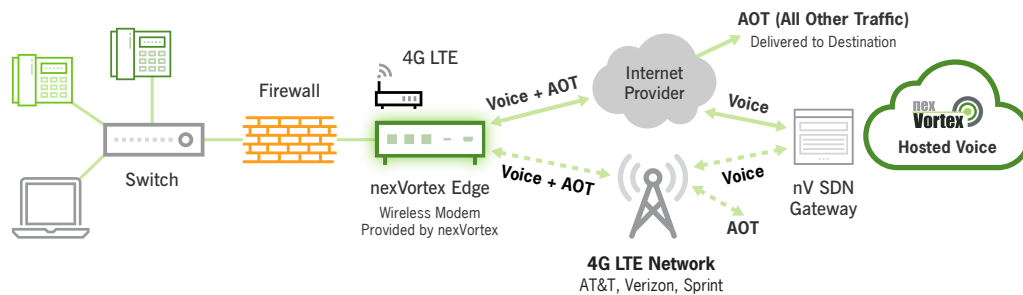
As the urgency to migrate voice services to the cloud increases, the industry continues to battle challenges with quality, availability, and visibility on the access path between the hosted cloud and the customer's site. nexVortex addresses these challenges with its Managed Hosted Voice solution. This award-winning service has three deployment options tailored to fit any business need (dual ISP, single ISP with LTE backup, and single ISP – no LTE).

## mHV with LTE – Business Continuity and Voice Quality

When using the internet for all your business traffic – what happens when there is an outage or severe service degradation? Statistics show that 54% of companies experienced a downtime event that lasted more than 8 hours in the past five years and only 35% were due to a natural disaster (Source: Datacore). mHV with LTE provides the business continuity you need.

<p><b>Business Problem</b></p> <p>When voice and data services fail, business is offline and in peril.</p>	<p><b>Issue</b></p> <p>Many businesses only have access to one wired ISP.</p>	<p><b>nexVortex Solution</b></p> <p>Use existing ISP with nexVortex LTE option; modem and data plan included.</p>
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## One Wired ISP with LTE – LTE is Only Used When Needed



- Service Requirements**
- » One Internet Connection
  - » Customer Provided Firewall
  - » nexVortex Edge Device \*
  - » 4G LTE Wireless Modem \*
  - » 4G LTE Service Plan \*

\* These items are provided by nexVortex

In the event of a full service outage on primary ISP – All traffic is moved to LTE.  
If service is degraded on primary ISP – Only mHV voice is moved to LTE (data plan protected).

## Business Continuity and Quality Without Breaking the Bank

mHV with LTE includes everything you need. We supply the wireless modem and the LTE service through our agreement with a tier-1 carrier agnostic wireless service provider. The wireless modem can be configured to support the tier-1 carrier with the strongest signal in any of your buildings, and you can mix and match carriers under the same data service plan.

Our service is unique. Voice and all other traffic flows over the primary ISP – until there is a problem. In a total outage, all traffic is moved to LTE and then back when service is restored. If service on the primary ISP degrades voice quality but is still able to handle data, only voice is moved over to LTE so that quality can be maintained and the LTE data plan can be conserved.

## Pricing

nexVortex Managed Hosted Voice service with LTE can be added to any nexVortex Hosted Voice account. It simply requires: the addition of a nexVortex Edge device (nVE) per site, a 4G LTE modem per site and an LTE data plan. Contact nexVortex for pricing.

