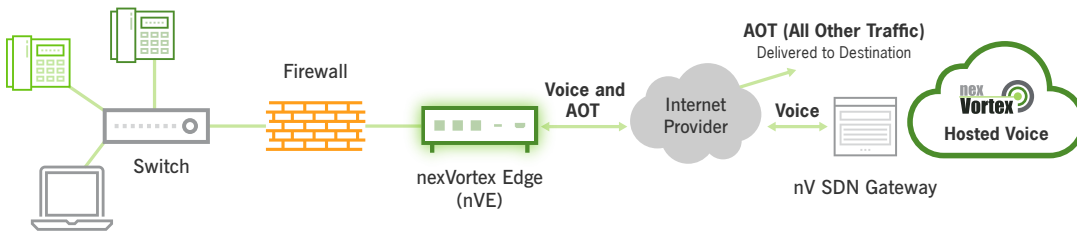


Managed Hosted Voice (mHV) – Single ISP

As the urgency to migrate voice services to the cloud increases, the industry continues to battle challenges with quality, availability, and visibility on the access path between the hosted cloud and the customer's site.

nexVortex addresses these challenges with its Managed Hosted Voice solution. This award-winning service has three deployment options tailored to fit any business need. The first uses two wired internet connections from different ISPs (dual-ISP). The second uses a single wired internet connection but comes with a 4G LTE option which can be utilized in the event of a service outage on the primary ISP. The third deployment option uses a single wired internet connection but provides value-added features targeted at improving voice quality.

Single ISP Implementation



Service Requirements

- » One Internet Connection
- » Customer Provided Firewall
- » nexVortex Edge Device

If desired, voice can be encrypted between the nVE and the nV SDN Gateway.

Peering Relationships:

Peering, Queuing, and Packet Replication for Better Performance

With mHV on a single ISP we use some of the same principles as the dual-ISP implementation. We replicate mHV voice packets and send them over the single ISP which helps compensate for short-lived performance issues. Outbound voice traffic is prioritized ahead of all other traffic (AOT) and if a customer uses an ISP which has a direct peering relationship with nexVortex, hops and latency can be reduced.

Visibility

As part of our mHV solution, we provide a managed nexVortex Edge device. This provides a demarcation point on the customer premise, performs packet replication, and is accessible via our NOC.

Pricing

nexVortex Managed Hosted Voice service can be added to any nexVortex Hosted Voice service location for \$35 per month on a standard 3 year term. This includes the Managed Hosted Voice service, monitoring, and rental of the nexVortex Edge device (nVE).

nexVortex can also deliver circuits and would be happy to provide a quote if desired.

