



nexVortex is an award-winning, financially strong Cloud Communications service provider built on delivering Uncommon Service, Uncommon Commitment, Uncommon Know-How, and Uncommon Innovation.

nexVortex has been delivering Cloud Communication Services for over 12 years and has been named to the Inc 5000 list of fastest growing companies 7 years in a row. nexVortex credits part of this success to our high customer retention rate (99%) which is serviced and supported through our network of high quality business partners and subagents.

So whether you own a PBX and need SIP Trunking to connect you to the Cloud or are retiring your PBX and choosing to receive voice services from the cloud (Hosted Voice), we have your solution.

## Key Service Offerings

|   |   |   |  |
|---|---|---|--|
|  <p><b>Managed SIP</b><br/><i>(mSIP)</i></p> |  <p><b>SIP</b></p> |  <p><b>Managed Hosted Voice</b><br/><i>(mHV)</i></p> |  <p><b>Hosted Voice</b></p> |
|---|---|---|--|

## Other Service Offerings

|   |  |   |   |
|---|--|---|---|
|  <p><b>Hosted Contact Center</b><br/><i>(cloudQ)</i></p> |  <p><b>Electronic Fax</b></p> |  <p><b>Internet Access</b></p> |  <p><b>Toll Free</b></p> |
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## Where We Excel

- › Voice applications demanding QoS with definitive troubleshooting
- › PBX users migrating to SIP or customers requiring a hosted voice or hosted contact center solution
- › Primary Rate Interface (PRI) replacement
- › Mission critical voice – where redundancy and uptime are critical
- › Disaster recovery – autodetecting disaster recovery provided at no charge on all SIP accounts
- › Multisite deployments – remote phone with local E911 support

Business partners and customers depend on our Quality of Service (QoS) enabled, highly resilient network (in geographically dispersed data centers) and on our highly skilled operations staff to deliver cost effective, high quality service.

## At a Glance:

- › **Founded in 2002**
- › **Deloitte Technology Fast 500 Four Years in a Row**
- › **Inc. 5000 Seven Years in a Row**
- › **Our Services are Geographically Redundant and Delivered Out of Multiple Data Centers**
- › **Focusing on Delivering Uncommon Service with a Complete Portfolio of Services**

